

TERMS AND CONDITIONS

The following terms and conditions apply to the hiring of all party equipment belonging to Something Social FNQ. By booking an item for hire you agree to the terms and conditions listed below.

SIGN HIRE

1. The hirer must collect and return these items from our home studio, located on the southside of Cairns. A full address will be provided upon confirmation of booking.
2. Delivery and collection is available from \$30 combined. This rate is based on a location 15kms from Cairns CBD. If your event is located outside of this area, a quote will be provided.
3. On the date of hire all parties will take note of the hired item condition as the hirer must take all reasonable care against the equipment being damaged.
4. Sign, easel and flower arrangement must be returned in the same condition. Any damages will incur a fee.

BACKDROP STYLING PACKAGES

BOOKINGS

1. A \$50 non-refundable deposit is required to secure your event date.
2. Something Social will send an invoice and hold the event date for the customer for 48 hours. During this period the customer must make a deposit for the booking to secure their event date. If a deposit is not made, please contact Something Social to see if your event date is still available.
3. Bookings can be paid off in installments. Full booking fee is to be paid 14 days prior to the event date.

CHANGES AND CANCELLATIONS

1. Cancellations made 14 days prior to the event date will receive a refund of fees paid minus the \$50 deposit. Any cancellations within 14 days of the event will forfeit any monies paid.
2. Notice is to be given for rescheduling events at least 14 days prior to the event date.

DELIVERY AND COLLECTION

1. Delivery, set up and collection is included for locations within 15kms of Cairns CBD. Events outside of this area will be provided with a delivery and collection quote.
1. Hire rates are based on a 24-hour period if not discussed otherwise.
2. Something Social will liaise with the venue and confirm a suitable setup time. 1.5 – 2 hours of setup time is required.
3. Collection of all items will be the following day. If a collection is required after 9pm the same day of the event, a late-night collection fee is charged.

OUTDOOR EVENTS/WEATHER CONDITIONS

1. Something Social will choose the best area for all backdrop displays. This is on flat ground and an area that blocks wind. An undercover or shaded area is preferred as balloons may pop when exposed to heat and direct sunlight.
2. Something Social do not provide services for events held in public parks e.g. Goomboora Park or Cairns Esplanade.

LIABILITY

1. On the date of hire all parties will take note of the hired item condition as the hirer must take all reasonable care against the equipment being damaged.
2. Hirer is responsible for the security of hired equipment whilst it's in their possession for 24 hours.
3. Something Social FNQ is not responsible for any damages caused to any person or property while the hired item is in possession by the hirer.
4. Children are to be supervised at all times when near the backdrop or other hire items (eg. Cake stand). Please be mindful of children running near/ around the backdrop.
5. In the event of any damages caused to the backdrop or other hire items the customer will be additionally invoiced and liable for cost of replacement to the items. The additional costs must be payable within 7 days of the customer's event.

BY PROCEEDING WITH A BOOKING THE CUSTOMER ACKNOWLEDGES THAT THEY HAVE READ, UNDERSTOOD AND ACCEPTED THE TERMS AND CONDITIONS LISTED ABOVE.